



TENANT INFORMATION ADVISORY

Retention: November 17, 2023

September 26, 2023

23-040

AIRLINE BOARDING AREA PASSENGER SURVEYS

Beginning October 1 through October 31, the Metropolitan Washington Council of Governments (MWCOCG) will survey passengers in boarding areas at BWI Marshall Airport. The Regional Air Passenger Survey is sponsored by the region's three airports (BWI, DCA, and IAD) and FAA. The surveys are performed by MWCOCG staff and contract personnel. The survey effort will collect information on passenger profiles relative to local origination and mode of access. This detail is essential for airport and regional planners in monitoring trends and planning for proactive ground transportation solutions.

During the survey period MWCOCG surveyors will approach agents at gates to request assistance with the following:

- Reading survey announcement over the sound system
- Reporting revenue passenger counts

Surveyors will approach passengers before the boarding process commences to conduct passenger surveys. An email will be sent this week to station managers with the desired boarding announcement.

All survey team members will be badged, but they are not expected to be wearing any vests. The point of contact is Olga Perez Pelaez at 202-962-3265. Alternatively, you may contact Shawn Ames, MAA Office of Planning, at 410-859-7089 or 410-404-3059.

**ELECTRONIC COPY
ORIGINAL ON FILE IN
AIRPORT OPERATIONS**

Gregory W. Solek
Director
Office of Airport Operations

DISTRIBUTION: B